

Aiming at multipliers at the workplace: a workshop for supervisors in the cleaning business

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**Competence Centre for Work-Related German Language
Network „Integration through Qualification (IQ)“**

Das Förderprogramm „Integration durch Qualifizierung (IQ)“ wird durch das Bundesministerium für Arbeit und Soziales und den Europäischen Sozialfonds gefördert.



In Kooperation mit:



Network „Integration through Qualification (IQ)“

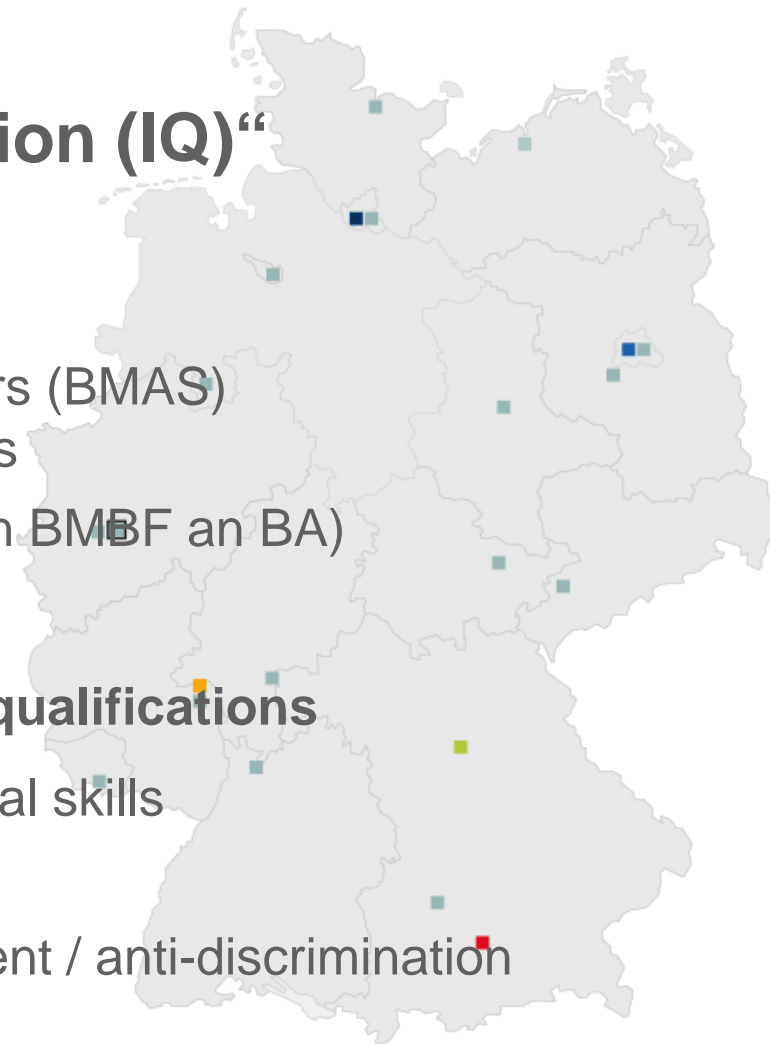
Set up by the Federal Ministry of Labour and Social Affairs (BMAS)
in 2005 to improve employment opportunities for migrants

(in cooperation with BMBF and BA)




Since 2012 **priority area: recognition of professional qualifications**

Action fields

- trainings for the adaption of vocational skills
- counselling infrastructure
- intercultural competence development / anti-discrimination



Legende

-  Multiplikatorenprojekt Transfer (MUT IQ)
-  Koordination der Landesnetzwerke
-  Fachstellen

Trainings for ...

	Advisers counsellors	Professionals (teachers/ trainers in further education)	Teachers/ trainers for German as a second language	Teachers/ trainers in virtual classrooms	Teachers/ trainers for German at the workplace	Companies: staff, supervisors
Whom	Advisers counsellors	Professionals (teachers/ trainers in further education)	Teachers/ trainers for German as a second language	Teachers/ trainers in virtual classrooms	Teachers/ trainers for German at the workplace	Companies: staff, supervisors
Contents	How to consider language in counselling	Content and language integrated learning	Focus on work-related topics	Methodology/ Didactics in virtual classrooms	Needs analysis, Contracting with companies, working with scenarios...	Counselling supervisors to act as mentors in language learning
Formats	1-day	1-day / Workshop series	1-day / Workshop series	planned	4 module- workshop series	3 hour workshop, follow up at the workplace

Basic skills project in Hamburg (Programme National strategy for Basic Education of adults)

Trainings for staff in the sectors cleaning, gardening, and catering

- analysis of organisational and individual needs
- customized concepts for each training
- reflection in the project steering group
- sustainability: com-cafe, training for supervisors

>>> Workshops for supervisors in the cleaning business

Co-operation with the local guild for cleaners

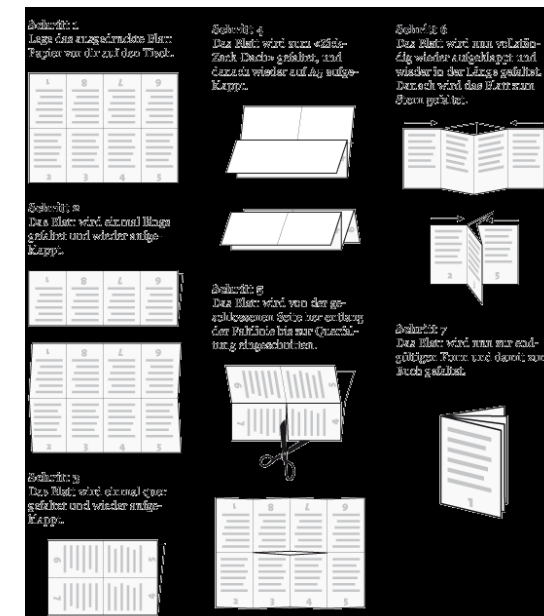
> addressing a wide range of companies

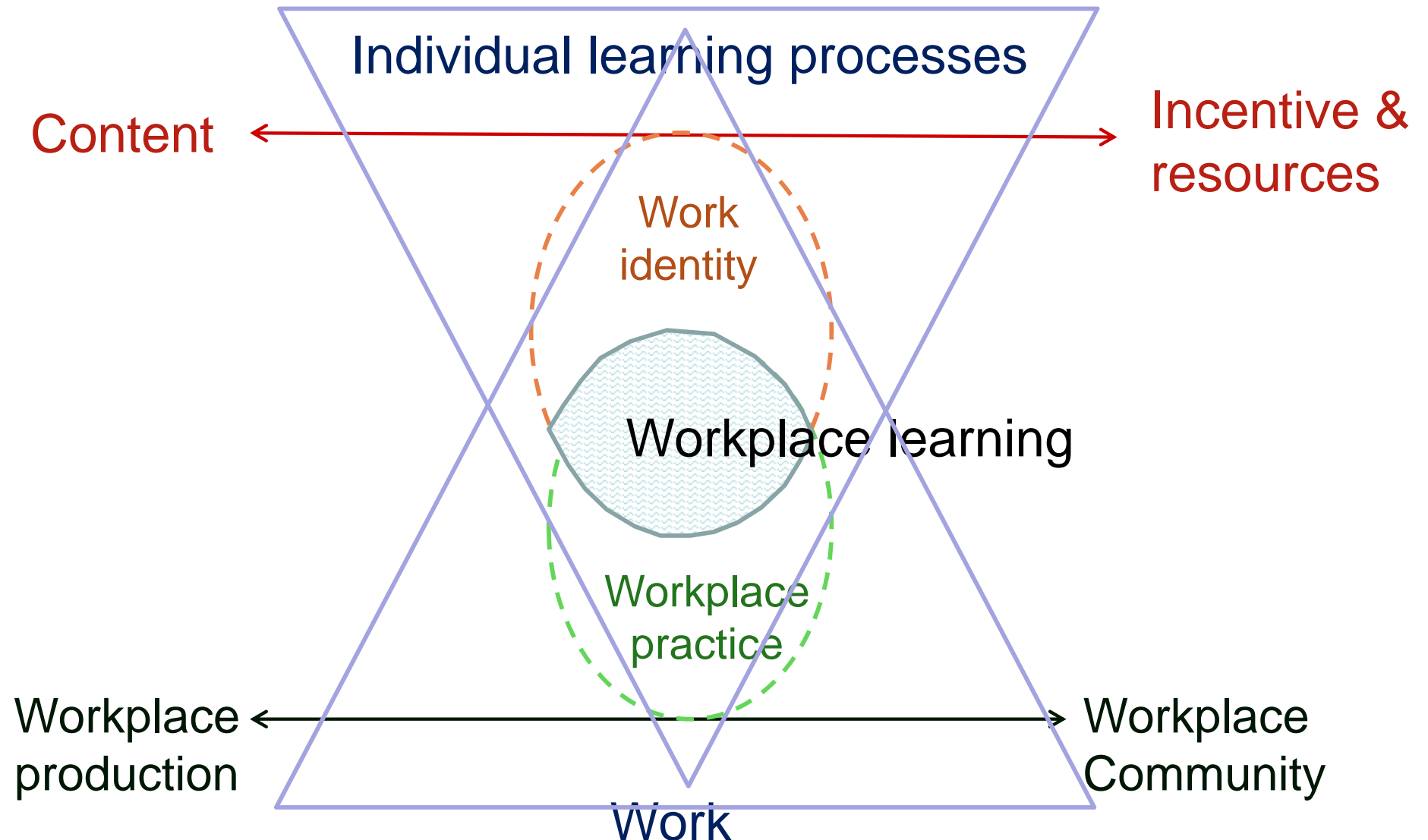
Part I: 3-hour-workshop

- Improve communication, make understanding more easy
- Induction of new employees

Part II: counselling at the workplace

- create customised learning materials
- Support to act as learning mentors





How do you get stakeholders involved?

who has problems

?

awareness-rising

? support

funding

benefits

networks

?

?

training for whom ?



„Deutsch habe ich im Betrieb gelernt.“

Berufsbezogenes Deutsch im Unternehmen verankern

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